



CITY OF BLUE ASH, OHIO
invites applications for the position of:

Tax Account Clerk I

SALARY: \$22.30 - \$29.91 Hourly \$46,384.00 - \$62,212.80 Annually

OPENING DATE: 11/22/21

CLOSING DATE: 12/10/21 11:59 PM

Notice is hereby given that the City of Blue Ash, Ohio, will administer a Civil Service written exam for the position of Tax Account Clerk I. Applicants will be notified of the exam date and location by email once an on-line application has been submitted.

This position reports to the City's Tax Commissioner. This position requires independence and mature judgement in performing assigned activities associated with collecting the local earnings tax including application of the Tax Code, auditing, and pursuit of delinquent accounts.

EXAMPLES OF DUTIES:

- Respectful and professional communication with both taxpayers and tax preparers regarding tax issues and compliance with the City's income tax ordinance.
- Assist resident taxpayers in preparing forms;
- Review/examine various types of tax returns;
- Post tax transactions including payments to proper accounts;
- Complete and update various forms and reports;
- Research various sources in search of new accounts, delinquent accounts, and discontinued accounts;
- Prepare and track various correspondence related to new accounts, account updates, delinquent accounts, and information requests, etc.;
- Maintain accounts with accuracy and efficiency

TYPICAL QUALIFICATIONS:

- Pleasant public relations skills with ability to use diplomacy and tact,
- Ability to work as a team player,
- Clerical aptitude and mental alertness,
- High level of accuracy,
- High degree of integrity, maturity, and ability to maintain complete confidentiality of information,
- Some knowledge of laws pertaining to municipal government taxation,
- Tax form preparation,
- Working knowledge of modern clerical account-keeping practices and business arithmetic,
- Ability to operate a computer and other office equipment.

ACCEPTABLE EXPERIENCE AND TRAINING:

- Clerical account-keeping experience,
- Experience in preparation of income tax forms,
- Good working knowledge of Microsoft Office, Word and Excel,
- Completion of a standard high school degree (or GED),
- Business school or college courses in bookkeeping or accounting a plus, or
- A combination of experience and training which provides the required knowledge, skills and abilities.

HOW TO APPLY:

Applications must be submitted on-line (www.BlueAsh.com) by Friday, December 10, 2021 no later than 11:59 p.m. in order to gain admission to the exam. Applicants requiring reasonable accommodation (ADA) for testing should contact the Human Resources Office at 745-8642 no later than 4:30 p.m. on Friday, December 10, 2021.

Applicants may receive credit in the form of additional points added to the final grade, calculated by taking one percent of the total grade attainable in the written examination for each of the first four years of such full-time or part-time service with the City of Blue Ash and one-half percent for each of the next ten years of full-time or part-time services with the City of Blue Ash. No type of seniority credit shall be awarded unless the applicant has achieved a passing score on the written exam.