

# 2023 *Seminar Series*

*Sedgwick is proud to deliver workers' compensation claims management and cost containment strategies to nearly 60,000 hard-working Ohio employers and have the endorsement of more than 340 associations, chambers of commerce, governmental agencies and public-sector organizations.*

## Seminar topics

### Safety gap analysis

This session will provide employers with a high-level overview of the safety gap analysis process including the different types that can be conducted, why they are important and how to interpret the results. We will also discuss ideas on how to close any gaps identified in an employer's safety program along with available resources.

### Claims management: panel discussion with TPA & MCO

Our panel of experts will engage in a discussion of best practices that focus on how to manage the more difficult claims. We will discuss strategies for working with "challenging" providers and review best practices for managing injured employees with work restrictions as well as those who are not able to return to work. We will include a discussion on how and when to utilize vocational rehabilitation and identify the benefits to both the injured employee and the employer. Finally, we will touch on claim defense, cost mitigation and claim resolution.

### Controlling unemployment costs

How your organization manages its unemployment process can have a direct impact on the bottom line since an employer has the ability to influence workforce agency decisions. Typically, setting up a process to respond to claims filed is seen as the essential best practice, however, it is only a small piece of the overall puzzle. This session explores the other critical aspects that are required to effectively manage unemployment risk. We will give you tools to assess and improve your organization's current process along with strategic concepts that can be utilized to ensure compliance, increase win rates, and reduce assigned rates and account benefit charges.

### How to stay connected with an aging and remote workforce

Two of the biggest questions in the workplace today are remote work and the aging workforce. These two realities are shaping how work is done and what employees value, need, and want in an employer. In this session we will explore these two topics and look at what an aging workforce needs, values and what a remote workforce will look like for your organization and how these realities intersect in the workplace.

## Locations & dates

Sedgwick will be holding the seminars in four convenient locations across the state. The locations and dates are:

- April 12 - Perrysburg, Hilton Garden Inn
- April 13 - Independence, Embassy Suites
- April 25 - Dublin, Embassy Suites
- April 27 - West Chester, Marriott Cincinnati North

## Registration

Registration fees are \$75 per person for Sedgwick clients. Tuition, educational materials, continental breakfast and a refreshment break are included in the registration costs. These sessions qualify for the two-hour safety credit through the Ohio Bureau of Workers' Compensation. Be sure to register early as space is limited. For additional information and to register, go to <https://app.certain.com/profile/web/index.cfm?PKwebID=0x1277941abcd&varPage=home> We look forward to seeing you at one of our locations!